



*Your LINK for improving health and social care*



Kent and Medway NHS and Social Care Partnership Trust

What Was Your Experience?	Where Was This?	Additional Information
<i>1. Keeping Patients Safe</i>		
<i>2. Treatment, Care &amp; Costs</i>		
Cognitive Behaviour Therapy was not cost effective for ME patients as there appeared no benefit at the end of course.	Kent & Medway NHS and Social Care Partnership Trust - Medway	None
<i>3. Governance</i>		
Mental Health department (Sept '08 - March '09) experience core standards not met. Several group members (MACA) experienced racial discrimination from the staff & clients with NO protection from the staff on the unit.	Kent & Medway NHS and Social Care Partnership Trust - Medway Maritime Hospital	None
<i>4. Patient Focus</i>		
<i>5. Access and Responsive Care</i>		
Kent and Medway NHS & social Care Partnership Trust pride themselves on their consultation process but we as the largest group working with Mental Distress in Maidstone are often left out of the loop.	Kent & Medway NHS & Social Care Partnership Trust	None
<i>6. Care, Environment &amp; Amenities</i>		
<i>7. Public Health</i>		